



## The Ultimate Team

Every member of a team has a positive view as to how to improve the service that they provide, often these are conflicting. We will explore the issues which affect the performance of a team and prevent maximisation of results. Using consensus-building techniques, the team will create strategies to overcome the barriers identified to delivering service excellence. This inclusive route will increase ownership of the results and achieve long-lasting positive behavioural changes. This interactive and highly participatory event will help the individual team members to consider all working styles and how to deliver benefit from them.

### Who Must Attend This Workshop:

- Organisations seeking to partner with their colleagues and supply chain
- Companies that want to integrate team work between departments
- Groups that want to build team work into the culture of the organisation
- All those wishing to increase productivity from cross functional team working
- Companies committed to creating a supportive environment

### Course objectives:

- Identify and remove obstacles that inhibit peak performance
- Understand and utilising the working styles of the team
- Recognise the teams range of communication styles
- Create positive actions to develop a team strategy

### What will you gain from the course:

- ✓ Understanding of communication styles
- ✓ Identification tools for Personality preferences
- ✓ Identification of barriers to peak performance
- ✓ Methods of team building
- ✓ Effective Peer Coaching and Mentoring
- ✓ Positive action planning

### Your next step to success:

For further details and to discover how this team building workshop can benefit you and your team either:

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**or call:** PML on 020 7256 2216

