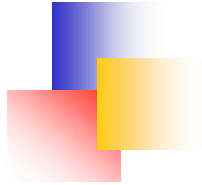




## Case Study

# Kalyx : Health & Safety Process Mapping



progress, manage & learn

PML specialise in the provision of bespoke service orientated solutions within all business sectors and markets. Companies seeking to develop and improve both their performance and efficiencies utilise the services of PML within the following, inter-related categories:

- Integration
- Mentoring and Coaching
- **CHANGE**
- People Management
- **PERFORMANCE**
- Audit Services
- **ASSET MANAGEMENT**

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### Project Overview

Kalyx, a rapidly growing private sector prison operator and community project development organisation identified a need to integrate their Health and Safety protocol in order improve service delivery and attain operational efficiencies.

### The Service

Following an external review of existing systems and identification of the strategic requirements PML by way of stakeholder workshops established the business need and the required utilisation of the system. Best practice process maps were developed, defining the required work-streams, interfaces and the reporting matrix. Liaison with the technical services team facilitated implementation and PML managed subsequent training and system development workshops.

### Client Benefits

- Maximised efficiencies in terms of time and cost
- Bespoke process re-engineering to meet external best practice which is measurable and practical
- A baseline on which to undertake root and trend analysis, thereby identifying methods for preventing future incidents
- Performance improvement