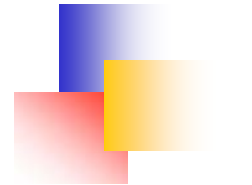




Case Study

North Wiltshire Schools

Facilities Management : Due Diligence Review



progress, manage & learn

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Project Overview

The White House Education Partnership chose Group 4 Management Services Limited as the preferred bidder for the ongoing provision of “soft” and “hard” interim and full facilities management services to three schools at Chippenham, Wootton Bassett and Melmsesbury under a Private Finance Initiative (PFI) covering the following main services:

- Cleaning
- Building Maintenance
- Grounds Maintenance
- Catering
- Caretaking

As part of the approval process, technical due diligence was required prior to approval of the PFI.

The Service

PML was appointed to undertake a technical due diligence review in respect to the provision of facilities management services on the following areas:

- FM operating costs, operating specifications, service level agreements, benchmarking and market testing proposals and adoption of industry best practices
- FM Life Cycle costs
- Technical, managerial capability and proposed team structure of proposed provider
- Ability of FM provider to meet Availability, Access and Service Level Agreement requirements
- FM Contractual Commentary
- Main FM related technical risks – identification and impact on the operating costs throughout the project life

Client Benefits

- Independent technical advice embracing best value and industry best practice solutions
- Identification of continuous performance improvements
- Appropriate KPIs and SLAs required to support effective contract delivery
- Enhanced risk management profile